

**Department of Public Works and Transportation
Montgomery County, Maryland**

DIVISION OF SOLID WASTE SERVICES



Installation of the 4th compactor at the Transfer Station

***MONTHLY REPORT
SEPTEMBER 2004***



Printed on Recycled and Recyclable Paper

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OVERVIEW

Tonnage at a Glance

The following table shows key material flows during the current month, fiscal year to date (FY Total), and current calendar month in the two prior fiscal years. (County fiscal year 2005 began July 1, 2004.)

FACILITY	Sep FY05	FY05 Total	Sep FY04	Sep FY03
Materials Recovery Facility ⁽¹⁾	8,077 tons	22,639 tons	7,509 tons	6,917 tons
Brunswick Landfill Facility ⁽²⁾	28,442 tons	87,527 tons	22,668 tons	19,588 tons
Resource Recovery Facility ⁽³⁾	49,408 tons	160,877 tons	53,456 tons	53,434 tons
Yard Trim Compost Facility	3,469 tons	14,606 tons	6,301 tons	3,198 tons

⁽¹⁾MRF tons reported are outgoing.

⁽²⁾This category only addresses waste sent to the landfill for disposal. It does not include rubble that is recycled.

⁽³⁾RRF tonnage refers to tons burned (processed). Waste shipped from the Transfer Station but not burned is in the pit and is not included in the tonnage presented here.

Revenue Analysis and Systems Evaluation – During September, program staff:

- Researched 23 new properties and entered billing changes into database;
- Prepared monthly house counts for collection contractors;
- Processed vacancy refunds payable in September;
- Updated Access™ databases and Excel™ spreadsheets for monthly collection contractor reports;
- Updated street listing maps;
- Continued to research solid waste fee abnormalities in the property tax database;
- Received and researched 42 inquiries from citizens regarding the solid waste fees on their tax bills;
- Continued processing non-residential appeals;
- Generated Hauler Credit Account invoices for September 2004 totaling \$1,719,918.89 (an increase of \$83,046.64 over September 2003);
- Updated Aging Report (30-day arrearage was \$313.38 as of October 6th);
- Continued performing field audits of 6 month hauler tonnage reports;
- Advertised for Senior Financial Specialist;
- Completed Executive Regulation 18-04 "Collection, Transportation and Disposition of Solid Waste" and posted in October issue of the Montgomery Register (specifies roles of collectors, haulers and all persons who transport waste, so as to promote effective enforcement of the County's mandatory recycling law);
- Obtained and successfully tested software to avoid Excel™ limitations;
- Assisted in preparation of tools for preparing the FY06 budget.

CITIZEN COMMITTEES

Facilities Implementation Group – FIG met on September 14, 2004 at the Gothic Barn in Dickerson. Fourteen FIG members, two County staff, one contract staff and one guest were in attendance. Topics discussed included new complaints monitoring and tracking system by DEP, Site 2 property management and facilities update.

The next FIG meeting will be held on December 14, 2004, at the Gothic Barn in Dickerson.

Solid Waste Advisory Committee – SWAC held its regular monthly meeting on September 7th. Eleven SWAC members, eight County staff and two guests were in attendance. DSWS Collections staff presented an overview of solid waste enforcement, residential refuse and recycling collection, and the satellite drop-off sites in Damascus and Poolsville.

COLLECTIONS

Refuse – Refuse collections for September went as scheduled with no disruptions to service. Labor Day, a slide holiday, was accomplished without problems.

Recycling – Mixed paper tonnages for the residential program during the past 52 weeks are as follows:

CURRENT PERIOD	POUNDS PER HOUSEHOLD	CORRESPONDING PERIOD PREVIOUS YEAR
9/29/03-10/24/03	10.50	10.45
10/27/03-11/21/03	11.43	11.04
11/24/03-12/19/03	11.97	11.74
12/22/03-1/16/04	10.67	9.75
1/19/04-2/13/04	9.33	8.83
2/16/04-3/12/04	9.82	8.94
3/15/04-4/09/04	10.19	10.01
4/12/04-5/07/04	10.58	9.93
5/10/04-6/04/04	10.96	10.09
6/07/04-7/2/04	9.97	9.77
7/05/04-7/30/04	9.49	9.05
8/02/04-8/27/04	10.09	9.37
8/30/04-9/24/04	11.34	10.43

Contractor Performance -- During the month of September 2004, DSWS received 455 complaints; 355 less than September 2003, which numbered 810. During September 2003, Tropical Storm Isabel caused our numbers to be higher than normal.

Enforcement Actions – Three citations totaling \$2000 were issued for violations of the County's Solid Waste Laws:

One Citation	Dump solid waste at other than a solid waste facility
One Citation	Dump solid wastes upon the property of another without consent
One Citation	Collected solid waste without a valid collectors tag attached

Nine NOV's were issued for violations of the County's Solid Waste Laws:

Five NOV's	Improperly stored or permitted solid wastes to accumulate
Two NOV's	Failed to have a recycling program (commercial)
One NOV	Collected solid waste without a collector's license
One NOV	Did not have recycling services available to tenants

Customer Service – DSWS received 7,048 incoming calls; 69 follow-up calls were made for quality check. There were 1,367 blue bins ordered through the Customer Service Staff. The website requests for special collections received 285 requests for the month of September.

For the month of September we received 69 customer service surveys. The following is a comparison by percentage between August and September.

SURVEY QUESTION	AUGUST/SEPTEMBER, 2004		
	YES%	NO%	N/A%
Did we satisfactorily address your request or concern?	93/88	3/9	4/3
Are your trash and recyclables at the curb by 7:00 a.m.?	87/84	3/12	10/4
Do you use our yard trim recycling program?	53/55	43/42	4/3
Do you grasscycle or compost your yard trim?	50/61	48/36	2/3
Do you know about:			
The curbside scrap metal recycling program?	52/48	46/46	2/6
Textile recycling?	27/25	71/71	2/4
Computer recycling?	37/38	61/60	2/2
Household Hazardous Waste drop-offs?	55/68	41/28	4/4
Don't Dump – Donate program?	32/28	66/64	2/6
Use it again program?	22/16	76/77	2/6
Satellite drop-offs?	33/36	65/55	2/9
Have you used the Transfer Station?	70/60	28/39	2/1

Additional comments:

For the month of September we reinforced free compost bins and our unlimited collection of scrap metal, provided tips on containing loose paper for collection, and even assisted one resident on how to overwrite her computer hard drive prior to donating it (thank you Melissa Nolin, DSWS). Customer Service Staff has been working hard in "going the extra mile" for Montgomery County, Maryland, residents to ensure they are aware of all our services available to them and when and what to expect.

Special provisions were arranged through Joe O'Donnell (DSWS) and Cordell Proctor (Unity) to prevent recyclable material from going into the waste stream by ensuring collection of 100 whole boxes filled with packing paper for a new resident.

Comments from residents:

A large number of residents request that Montgomery County provide recycling for all types of plastics.

Emailed question about disposal of two specific items and got return email within three hours.

It'd be great if you could deliver compost bins.

I am a new resident and impressed to find the mixed paper recycling feature.

Thanks for taking time answering my questions. I am sure Montgomery County Recycling is under good hands.

The following are in reference to the Transfer Station: I've dropped off textiles and sections of an old fence; both times it was an easy process.

Wish there was a place to take water based paint without having to have it dried up.

Very good service.

You've got a convenient and useful Station. Thank you.

Public Outreach - Our field staff continues to distribute survey cards to residents asking them to rate our services as well as the resolution of their service complaints/requests.

We averaged a return rate of 20% in September for distributed cards; 73% of the respondents gave us an excellent rating and 12% rated our services as good.

Website - The following is information gathered from the Montgomery County Solid Waste website through the month of September:

List Memberships	New September Subscribers	Total Subscribers
HHW Announcements	60	1,294
Holiday Reminder List	99	4,396
Newsletter Helper	23	400
Usage Counters – September 2004		
Total of Visits		4,987
Total Page Views		8,134
Among the most frequently visited pages were:		
<ul style="list-style-type: none">• Trash• HHW• Holidays		

<ul style="list-style-type: none">• Special Collections• Scrap Metal Recycling• Curbside Recycling• Paint• Compost Bins• Transfer Station• Transfer Station/Recycle Center Map		
SORRT		
Total Page Visits	179	
Number of page views	275	
TRRAC		
Total Page Visits	70	
Number of page views	96	
E-Mail - September 2004		949
Top Issues:		
<ul style="list-style-type: none">• Items Ordered		278
<ul style="list-style-type: none">• General Information		45
<ul style="list-style-type: none">• Thank you		27
<ul style="list-style-type: none">• Special Collections/Scrap Metal		10
<ul style="list-style-type: none">• Wheeled Carts		11
<ul style="list-style-type: none">• Hazardous Waste		9
<ul style="list-style-type: none">• Blue Bin Problems		10
<ul style="list-style-type: none">• Misses		5
<ul style="list-style-type: none">• Other		114
Blue Bins		440

Comments received:

- I think you are doing a great job. Unfortunately, I don't think my neighbors and friends are doing so well. I think I know what plastics, cans and bottles are acceptable, but I have my doubts when I see all the other stuff in peoples' bins that I didn't think were okay. This is just a reminder to send out more notifications and reminders to everyone. I think lots of people are trying to do the right thing, but are confused by the old rules with the new ones. Checking the website is fine, but I think a mailing or ad in the post or the Monday Journal or the Gazette would be more effective. Good luck.
- I happened to be watching as the folks picked up my trash this morning and they were very careful to get everything, even some loose boxes, and very courteous in putting our cans back, upright, and keeping the lids with them. Good job and keep up the good work!
- I am a foreign language teacher with MCPS and am interested in finding brochures or other information about the county recycle program in French and Spanish. This would be a great resource to use in our topics on ecology and other interdisciplinary lessons.

WASTE MINIMIZATION

Product Recycled	Approximate weight recycled in September 2004
Computer	41.9 tons
Fire Extinguishers	None
Propane Tanks	4.7 tons
Textiles	None
Construction Materials (Don't Dump – Donate)	0.6 tons
Bicycles	None
Rechargeable Batteries	None

Department of Environmental Protection's Home Composting and Source Reduction Activities

– During the month, auditors from the U.S. EPA reviewed the County's NPDES permit. Complete details about the permit can be found at: npdes.askdep.com. The extensive sessions, combining field studies, interviews, and presentations, included a significant review of initiatives such as rainscapes (www.rainscapes.org), grasscycling, home composting, and integrated pest management outreach campaigns. This is the first time that a local jurisdiction has undergone such an audit, and the process promises to become a model for reviews across the country.



The GreenMan Show airs daily on Cable Channel 6, with online streaming video and access to past shows via online archives. A new advertising and marketing campaign is about to begin to promote the cable show, boost viewership and increase use of the website (www.greenmanshow.com). Currently, transit or “bus” cards are being printed and installed on the County's Ride On bus fleet.

The GreenMan Column continues in the Gazette Newspapers. The column is also accessible online via www.greenmanshow.com and at www.gazette.net under “Columns.” Currently, the column is featuring a series addressing Integrated Pest Management techniques.

HAZARDOUS WASTE PROGRAMS

Household Hazardous Waste Collection – In September, 2,395 patrons used the “regular” HHW drop-off program. HHW can now be dropped off at the Transfer Station Public Unloading Facility Thursdays and Fridays from 1:00 p.m. – 5:00 p.m.; Saturdays from 8:30 a.m. – 5:00 p.m. and Sundays from 9:00 a.m. – 5:00 p.m. Two remote event dates were established for the fall. One will be October 23 at Silver Spring International Middle School, and the other event will be on November 6 at Westland Middle School in Bethesda.

Mercury (Hg) Free Campaign – The program for collecting Hg thermometers and passing out digital thermometers continues to receive active participation via walk-ins at the Transfer Station office and exchanges at the HHW facility.

Small Quantity Generator/Ecowise Program – One Small Quantity Generator (SQG)/Ecowise event was held on September 8th; 12 companies participated in the event.

AIR PERMITS AND ENVIRONMENTAL PROGRAMS

Resource Recovery Facility (RRF): CEMS Tracking of RRF Operations – In September, the Continuous Emissions Monitoring System (CEMS) continued to track the percent load, certain engineering parameters and emissions of all three units. The CEMS indicated that all three units operated during the entire month. The CEMS also recorded that all three units operated at 65% to 85% load during the weekends to conserve fuel for on-peak processing. Also, the units operated at 60% to 75% load on September 27th and 28th because of low pit inventory. On September 24th at 11 a.m., the CEMS showed one-hour carbon monoxide (CO) level on unit 1 jump to 45 parts per million (ppm) from a reading of 10 ppm from the previous hour. Inquiries with Covanta indicated that the ID fan on unit 1 had a mechanical problem and failed to draw combustion air for a few minutes causing incomplete combustion. However, the value was so far below the permit limit of 200ppm, there was no possibility of exceeding the permit limit. Repairs were completed within the hour and the CO level came down to 11 ppm by 12:00 p.m. There were no other equipment malfunctions that affected stack emissions in September with the exception of the only incident discussed above.

The annual stack emissions testing for the RRF is scheduled for October 20th through October 29th. The stack testing is a requirement under the RRF Title V Air Permit.

On September 7th, Covanta performed the monthly "Opacity Test" for the month of September. The opacity test is a requirement under the RRF Title V Air Permit. As in past tests, the opacity readings were 0% compared to the Title V Permit limit of 10%.

In the first week of September, the set of three CEMS CD-ROMs were updated to include CEMS data up to August 31st. Copies of the CDs' were placed in the Rockville and Poolesville libraries.

FIG-SWAC Air Quality Subcommittee – The Air Quality Committee reviewed ENSR's letter report and agreed with the County's decision to sample additional ponds in the wet deposition area to compare the water quality in those ponds with the water quality in Jim Evan's pond. This additional sampling program is scheduled for the first week of October. The committee members stated that they would like to meet after receipt of the draft report from ENSR in January.

Oaks Landfill Air Emissions and Energy Recovery – SCS Engineers submitted gas sampling results at the Oaks Landfill for the month of August 2004. From a total of 2

samples taken at the flare inlet, the average gas flow was 1159 standard cubic foot per minute (scfm). From a total of 3 samples taken at the blower inlet and 3 samples taken at the flare inlet, the methane levels ranged from 44.6% to 48.3% with an average of 46.9%. SCS continues to conduct monthly gas sampling and analysis at the Oaks under the Engineering Services Contract. The gas sampling results will be used to prepare the "2004 Emissions Certification Report" for submission to MDE in March 2005.

DSWS staff is continuing contract negotiations with PEPCO Energy Services for the development of a project for the beneficial use of gas at the Oaks.

Contracts and RFP's

- **ENSR Contract** – In September, ENSR submitted a Scope of Work and cost estimates for conducting additional water and fish sampling in two ponds in the wet deposition area. Because of the increased scope, the total cost for the Non-Air Media Sampling Program increased by 70%. A contract amendment is being prepared to encumber additional funds into the contract.
- **TES Contract** - TES of Gaithersburg submitted the September Monthly Maintenance Report for the Meteorological Tower. No problems were found with the wind collection systems. The rain gauge was recalibrated after it was received from the manufacturer and is functioning satisfactorily.

RECYCLING

Public Education and Outreach – Executive Regulation 15-04 was posted in the September issue of the County Register. No public comments were received by the September 30, 2004 deadline. Staff began reviewing task order proposals for several FY05 projects.

Commercial Recycling and Waste Reduction – Staff conducted 1,030 on-site visits of businesses in September. During September, staff participated in 12 outreach events and employee training sessions, reaching 1,123 people. In an effort to improve recycling programs at small businesses, staff distributed a total of 619 desk-side recycling bins to businesses in September, with a year-to-date total of 4,349 recycling bins distributed. Staff began reviewing task order proposals for FY05 projects. Staff also began conducting on-site evaluations of the recycling infrastructure at each MCPS school facility for the 2004-05 school year.

Multi-Family Recycling – Work continued on revisions to the Property Manager's Guidebook. Distribution of baby blue bins and educational materials continued.

Mixed Paper Recycling – Existing educational materials are being distributed to residents at events. Larger quantities of materials are also provided to Homeowner Associations and civic groups for their use and distribution.

Volunteer Activities – September continued to be a very busy month for our Recycling Volunteers. During September, 6 volunteers provided 30 hours of assistance at the Division's Recycling-Waste Reduction-Buying Recycled-Composting Booth at 3 weekend events and one volunteer conducted a composting presentation to a civic association. In addition, one volunteer provided 6 hours of assistance preparing educational materials for distribution. Volunteers reached 898 County residents. The program recruited three (3) new volunteers in September. The calendar for October and November is filling up with additional events.

PILOT PROGRAMS

Cooperative Collection – Staff has scheduled a meeting in late October with the five businesses to provide them with cost information.

ComPRO Pilot – The County has developed a pilot bagged ComPRO production at an MES facility in Baltimore, MD. Production of ComPRO began in October 2003. Year to date ComPRO sold is 500 bags.

Tubgrinding Pilot – Tubgrinding of screen rejected material started on July 27 and ended on August 20, 2004.

FACILITY ACTIVITIES

Resource Recovery Facility – The RRF processed 49,408 tons, or 1,647 tons per day. Trash deliveries averaged 11,146 tons/week. There were no unplanned outages. Low MSW levels have forced reductions in operation loads on weekends and weekdays, consistent with maximizing electrical revenues and managing pit inventories. There were no OSHA recordable incidents during the month.

There were no generation emergencies issued by Mirant during the month of September. There was no need to purchase power during the month. There were no Forecasted Code Red Days in September.

There were no reportable air or water quality environmental excursions during the month.

The following environmental activities occurred:

- Submitted the August 2004 Water Supply Monthly Operating Report to MDE;
- Performed the monthly visible emission (Method 9) observation required by the RRF's Title V permit;
- Notified MDE of scheduled stack flue inspections in mid-October during total plant outage;
- Submitted the 2004 Sewage Sludge Hauling Report to MDE;
- Submitted results of 2nd set of 6-month lead/copper drinking water sampling; and

- Requested MDE approval to apply a wood preservative to the cooling tower structure in October.

Materials Recovery Facility – Approximately 1,984 tons of commingled material were shipped out and approximately 6,092 tons of mixed paper were loaded out and transferred to OPS' processing facility in September. The hallway between the office and back door; the break room and the women's restroom were painted. The parking lot was striped. A new chute from the electromagnet to the ferrous containers' conveyor belt was fabricated and installed. We acquired an electric pallet jack to facilitate moving the hoppers.

Oaks Landfill – DSWs staff, with the assistance of the Office of the County Attorney, continued contract negotiations with PEPCO Energy Systems for the beneficial reuse of landfill gas at the Oaks Landfill. Repairs were made to the new flare system to replace a thermocouple (heat sensing device) and remove a non-essential valve that had failed. DSWs requested a proposal from SCS Engineers to investigate partial blockage in the main leachate drainage pipes.

Gude Landfill – County contractors for providing enclosed landfill gas flaring equipment and performing the installation of the equipment continued with the preparation of their technical submittals. CDCI completed surveying and layout of the construction area. PEPCO performed a site visit to assess the application for electric service to the proposed new flare facility. DSWs requested a proposal from SCS Engineers to perform further field evaluations and make recommendations concerning a gas migration problem along one of the site boundaries.

Transfer Station – During September, Covanta shipped via rail 48,640 tons of processible waste from the Transfer Station to the Resource Recovery Facility, 5,349 fewer tons than shipped in September 2003.

The new #4 compactor was delivered to the site and set into position. Based on experience from other units that were recently installed, the manufacturer raised a concern about the cylinder. As such, the cylinder was removed from the unit and sent back to the manufacturer for evaluation and if necessary modification. Covanta had several sections of site roads repaired. They also had a section of the main roof of the Transfer building repaired.

DSWS had several man doors replaced at the scale house.

Litter was collected by MES along Shady Grove Road from Route 355 to the intersection with Muncaster Mill Road.

DSWS continued to meet and review site operations with SCS Engineers, the firm performing the design of the expansion of the tipping floor area, scale facilities and site roads.

The inbound radiation detectors had 10 alarms in September 2004. There were no false alarms (alarms that could not be re-verified) - all but one of the valid alarms were identified as low levels of medical isotopes with short half-lives and were accepted. Two of the cases involved drivers or passengers who had undergone recent medical tests or treatment, and residual radiation set off the alarm. One case occurred where high readings of Iodine-131 (I-131) were detected. I-131 is a commonly used medical isotope and is acceptable at lower levels. However, due to readings which exceeded the acceptable levels at the Transfer Station, a specialized radiation management contractor, RSO, was called in to sort the load and remove the radioactive waste. RSO took four bags of material. The generator of the waste could not be identified, although it appeared to come from a residential street as opposed to a commercial or government institution.

Site 2 Landfill Properties – The County is revising the current property management plans. New contacts have been established with the Facility Maintenance & Operations Section in DPWT.

Yard Trim Compost Facility – In September, the Yard Trim Facility received 3,769 tons of material for composting. The year to-date total is 14,621 tons.

Four thousand eight hundred and thirty one (4,831) cubic yards of Leafgro were shipped to distributors.

Bagging Operation – In September, 32,600 bags of Leafgro were shipped to distributors. (Each bag is 1.5 cubic ft. weighing 45 lbs.). No ComPRO was shipped to distributors (Each bag is 1 cubic ft. weighing 30 lbs.).

Out-of-County Haul

Brunswick County, Virginia – During the month of September, approximately 15,520 tons of ash residue and 12,922 tons of nonprocessable waste were transported to the County's dedicated disposal cell at BWMF in Brunswick County, Virginia. Approximately 42 tons of rubble were recycled this month at Clean Earth in Hagerstown, MD, and about 729 tons of oversize bulky wood waste were shipped from the Transfer Station to Butler Wood Recycling in Tuscarora, MD for recycling.

GENERAL INFORMATION

Important Telephone Numbers

General information on solid waste	240-777-6400
Customer Service	240-777-6410
Transfer Station	301-840-2370 (County Office) 301-590-1032 (Covanta) 301-330-2840 (MES)
Materials Recovery Facility	301-840-2701 (County Office) 301-417-1447 (MES)
Resource Recovery Facility	240-777-6494 (County Office) 301-916-3031 (Covanta)
Yard Trim Compost Facility	301-428-8185 (MES)
Internet for DSWS	www.montgomerycountymd.gov/solidwaste www.montgomerycountymd.gov/recycling

Note: All comments, questions, and suggestions on the contents of this report should be addressed to:

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SOLID WASTE FACTS IN A NUTSHELL

TOPIC OR FACILITY	
Latest Recycling Rate Reported in Montgomery County	37.1% (FY03)
Recycling Goal	50% by December 2004
Resource Recovery Facility (RRF)	Guaranteed Capacity = 85% of 1800 TPD on an annual basis (558,450 tons/yr @ 5,500 BTU/lb waste).
Yard Trim Composting Facility (DCF)	Operations limited to receipt of 77,000 tons/year under Sugarloaf Settlement Agreement. FY03 tons received- 80,138
# Residences receiving trash collection by County contractors	85,080
# Residences receiving collection of recyclables in blue bins and yard trim collection	204,300
Term of out-of-county waste transportation and disposal contract with Brunswick Waste Management Facility, Inc.	June 19, 1997 through June 30, 2012 with an option for a five-year renewal. (Service started on October 20, 1997.)

GLOSSARY OF ACRONYMS

AAR	American Ash Recycling, Inc.
APC	Air Pollution Control
ASME	American Society of Mechanical Engineers
BWMF	Brunswick Waste Management Facility, Inc.
CDL	Commercial Driver's License
CEMS	Continuous Emissions Monitoring System
CFR	Code of Federal Regulation
CIP	Capital Improvements Program
COD	Cash on Delivery
COG	Metropolitan Washington Council of Governments
CSX	Chesapeake Transportation Systems
CY	Calendar Year
DEP	Department of Environmental Protection
DNR	Maryland Department of Natural Resources
DSWS	Division of Solid Waste Services
EPA	Environmental Protection Agency
FIG	Facilities Implementation Group
FY	Fiscal Year
GFA	Gross Floor Area
HHW	Household Hazardous Waste
IFB	Invitation For Bid
IPM	Integrated Pest Management
KMCB	Keep Montgomery County Beautiful
LFG	Landfill Gas
LTTS	Leachate Thermal Treatment System
MCPS	Montgomery County Public Schools
MCR	Maximum Continuous Rating
MDE	Maryland Department of Environment
MES	Maryland Environmental Service
Mg/l	Milligrams per liter
M-NCPPC	Maryland National Capital Park and Planning Commission
MRA	Maryland Recycling Act
MRF	Materials Recovery Facility
MSW	Municipal Solid Waste
MWh	Mega Watt hours
NIH	National Institutes of Health
NMWDA	Northeast Maryland Waste Disposal Authority
NOV	Notice of Violation
NPDES	National Pollution Discharge Elimination System
NTP	Notice to Proceed
OLAC	Oaks Landfill Advisory Commission
OMB	Office of Management and Budget
OPS	Office Paper Systems
PEPCO	Potomac Electric Power Company
PSA	Public Service Announcement
RFP	Request for Proposal
ROL	Reduced Operating Level
RRF	Resource Recovery Facility
SCA	Sugarloaf Citizens Association
SHA	State Highway Administration
SORRT	Smart Organizations Reduce and Recycle Tons
SDAT	State Department of Assessments and Taxation
SWAC	Solid Waste Advisory Committee
TCLP	Toxic Characteristic Leaching Procedure
TES	Technical Environmental Services
TPD	Tons Per Day
TRRAC	Think Reduce and Recycle at Apartments and Condominiums
TXA 170	Computer Interface Program (Property Account Database)
UT	Ultra-sonic Testing
YTCF	Yard Trim Compost Facility